

Privacy Policy

Effective date: 05.08.2026

1. General Provisions

This Privacy Policy (the "Policy") applies to all information that "Rustrans Group" LLC, INN 7842191133 ("RuTrans Group", the "Company", the "Operator"), located at 191123, Saint-Petersburg, Shpalernaya st. 39, of. 5, may obtain about a User while the User is using the website rustrans-gr.ru (the "Site").

Use of the Site constitutes the User's unconditional agreement with this Policy and the terms of personal data processing described herein. If the User does not agree with these terms, the User must refrain from using the Site.

This Policy applies solely to the Site. The Company does not control and is not responsible for third-party websites the User may access via links available on the Site.

2. Personal Data Collected by the Operator

For the purposes of this Policy, "User's personal data" means:

- 2.1. Personal data the User provides directly when filling in forms on the Site (in particular, the contact form): name, email address, and the text of the inquiry.
- 2.2. Data transmitted automatically in the course of using the Site by software installed on the User's device: IP address, cookie data, browser information, and technical characteristics of the User's equipment and software.

3. Purposes of Processing Personal Data

The User's personal data is processed for the purposes of:

- 3.1. Processing and responding to inquiries submitted by the User via the contact form.
- 3.2. Providing customer support and informing the User of the status of services.
- 3.3. Ensuring the operability and security of the Site and preventing abuse (including automated/spam submissions).

4. Legal Grounds for Processing

Personal data is processed on the basis of the User's consent, expressed by checking the corresponding box on the contact form, and in accordance with Federal Law No. 152-FZ "On Personal Data" dated 27 July 2006.

5. Conditions of Processing and Disclosure to Third Parties

The Operator does not disclose the User's personal data to third parties, except in cases expressly provided for by the legislation of the Russian Federation, or where such disclosure is necessary to provide services to the User (for example, to courier, payment, or other operational partners acting under contract and bound to maintain the confidentiality of the data).

The Operator takes the necessary organizational and technical measures to protect the User's personal data from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, and other unlawful actions by third parties.

6. Rights of the Data Subject

The User has the right to:

- 6.1. Receive information regarding the processing of their personal data.
- 6.2. Request clarification, blocking, or destruction of their personal data if it is incomplete, outdated, inaccurate, unlawfully obtained, or is not necessary for the stated purpose of processing.
- 6.3. Withdraw consent to the processing of personal data by sending a corresponding notice to the email address specified in Section 8 of this Policy.

7. Changes to this Privacy Policy

The Operator may amend this Policy. Any amendment will state the date it was last updated. A new version of the Policy takes effect from the moment it is published on the Site, unless the new version provides otherwise.

8. Contact Information

For any questions regarding this Policy or the processing of personal data, the User may contact: info@rustrans-gr.ru.